



Intel[®] USB 3.0 eXtensible Host Controller Driver

Release Notes (4.0.0.27)

April 2014

Revision 1.0

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Revision History

Revision Number	Description	Revision Date
0.8	Beta Release	December 2014
0.85	Beta2 Release	February 2015
1.0	PV Release	April 2015

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1 Introduction

1.1 Scope of Document

This document provides release information about the Intel® USB 3.0 eXtensible Host Controller Driver. It covers Release Kit summary, Important Notes, Resolved Issues and Known Issues. This document is intended for OEMs and ODMs that are validating the Intel® USB 3.0 eXtensible Host Controller Driver on their platform.

1.2 System Requirements

The Intel® USB 3.0 eXtensible Host Controller Driver contains support for the following Intel Chipsets:

- Intel® 8 Series/C220 Chipset Family
- 4th Generation Intel® Core™ Processors
- Intel® C610 series Chipset Family
- Intel® 9 Series Chipset Family
- Intel® Pentium® Processor or Intel® Celeron® Processor N- & J- Series
- 5th Generation Intel® Core™ Processors
- Intel® Core™ M Processor
- Braswell Platform

The following Operating Systems are supported based on chipset:

Intel® 8 Series Chipset Family
4th Generation Intel® Core™ Processors
Intel® 9 Series Chipset Family
Intel® Pentium® Processor or Intel® Celeron® Processor N- & J- Series
5th Generation Intel® Core™ Processors
Intel® Core™ M Processor
Braswell Platform:

- Windows* 7 Operating System (both 32-bit and 64-bit versions).

Intel® C220 series chipset family
Intel® C610 series Chipset Family:

- Windows* 7 Operating System (both 32-bit and 64-bit versions).
- Windows* Server 2008 R2 Operating System.
- Windows* Small Business Server 2008 Operating System.

Note: The Intel® USB 3.0 eXtensible Host Controller Driver is not supported on Windows* XP and Windows Vista*. For these operating systems, ensure your BIOS settings have the xHCI Mode set to "Auto" or "Smart Auto". This will reconfigure the USB 3.0 ports to function as USB 2.0 ports using the native Windows* EHCI driver. For more information, see the Wildcat Point-LP Platform Controller Hub (PCH) BIOS Specification document.

The Intel® USB 3.0 eXtensible Host Controller Driver Installer and Intel® USB 3.0 Monitor support the following languages:



- Arabic (International)
- Chinese (Simplified)
- Chinese (Traditional)
- Czech
- Danish
- German
- Greek
- English (United States)
- Spanish
- Finnish
- French (International)
- Hebrew
- Hungarian
- Italian
- Japanese
- Korean
- Dutch
- Norwegian
- Polish
- Portuguese (Brazil)
- Portuguese (Portugal)
- Russian
- Slovak
- Slovenian
- Swedish
- Thai
- Turkish

1.3 Acronyms and Terminology

Term	Description
BSOD	Blue Screen of Death (Stop Error)
CRB	Customer Reference Board
EHCI	Enhanced Host Controller Interface
FS	Full-Speed
HID	Human Interface Device (ex: keyboard or mouse)



Term	Description
HS	High-Speed
IBP	Intel Business Portal (https://businessportal.intel.com)
LS	Low-Speed
PCH	Platform Control Hub
PV	Production Version
RMH	Rate Matching Hub
SS	Super-Speed
USB	Universal Serial Bus
xHCI	eXtensible Host Controller Interface
WPP	Windows* software trace Pre-Processor

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2 Release Kit Summary

2.1 Release Kit Details

Kit Name: Intel(R) USB 3.0 eXtensible Host Controller Driver

Version: 4.0.0.27

2.2 Kit Contents

The contents of this release kit include:

- Intel® USB 3.0 eXtensible Host Controller Driver Installer

The Intel® USB 3.0 eXtensible Host Controller Driver Installer "Setup.exe" will install the following drivers and application on the system:

- Intel® USB 3.0 eXtensible Host Controller Driver
- Intel® USB 3.0 Root Hub Driver
- Intel® USB 3.0 Host Controller Switch Driver
- Intel® USB 3.0 Monitor
- Intel® USB 3.0 eXtensible Host Controller Driver – Release Notes
- Intel® USB 3.0 eXtensible Host Controller Driver – Bring Up Guide
- Intel Software License Agreement

Note: It's recommended that USB3.0 driver should only be installed using the setup.exe. Proper device functionality cannot be ensured if INF installation is used.

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3 Important Notes

3.1 USB 3.0 Collaterals

Please see the document “Intel(R) USB 3.0 eXtensible Host Controller Driver - Bring Up Guide” for information on driver installation and usage. This document can be found in the Intel® USB 3.0 eXtensible Host Controller Driver release kit.

Another useful document to reference is the “Intel(R) USB 3.0 eXtensible Host Controller Driver - Customer Validation and Debug Guide”. This document is available on CDI. Please contact your Intel FAE for access.

3.2 Platform Best Known Configuration

Please refer to “Client Base Platform Best Known Configuration” from Intel Business Portal (IBP) for platform configuration setup that aligns to this milestone releases.

3.3 EHCI controller removal from Skylake/Braswell PCH.

For the Skylake/Braswell PCH generation, the EHCI controllers along with their integrated rate matching hubs (RMH) have been removed from the PCH. Intel continue to provide USB functionality through the xHCI controller for USB 2.0 and USB 3.0 connectivity. The implication of this change is USB functionality will not work on the Windows* 7 based image, since it doesn't support native xHCI controller. To enable USB functionality in the Windows* 7 OS, it's required to manually install the USB3.0 (xHCI) driver.

For more detail of this implication and instruction how to manually add USB3.0 driver to Windows* 7 based image, see EHCI Removal from Skylake Platform Controller Hub (PCH) - Technical White Paper document # 541711.

3.4 Upgrading/downgrading with a Non-PV (WHQL) Driver.

When doing an upgrade/downgrade of the USB3.0 driver to a Non-PV version of the USB3.0 driver, you may encounter a “Windows Security” pop up message (Figure 1) requesting approval to trust and allow the installation of the driver. During that moment of the install process, the previous driver is already uninstalled and all the USB ports in the platform will not function. This may cause the installation process to get stuck and cause the installation the USB3.0 driver to fail.

To avoid running into this situation, follow the steps below:

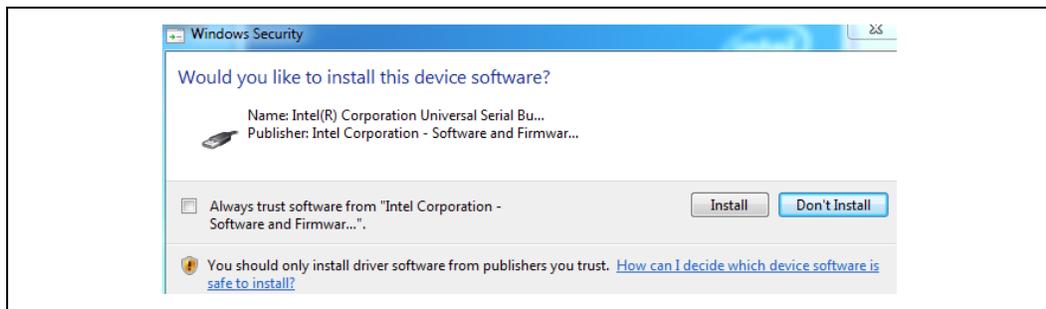
1. When installing the USB3.0 for the first time using setup.exe, select (check) the option “Always trust software from Intel Corporation Software and



Firmware...” on the “Windows Security” pop up message (Figure 1) for all three USB3.0 driver components. The next time when doing an upgrade/downgrade of the Non-PV USB3.0 driver, the “Windows Security” message will not pop up requesting for approval.

2. **Pre-Skylake platforms only:** If you have already done installation for the first time using setup.exe and did not check the option “Always trust software from Intel Corporation Software and Firmware...” on the “Windows Security” pop up message, go to control panel to uninstall the driver and reboot the system. Install the driver again but this time check the option “Always trust software from Intel Corporation Software and Firmware...” on the “Windows Security” pop up message.

Figure 1. Windows Security



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4 Closed Issues

Issue #	Description	Resolution
4770274	USB3.0 device may disappear after resuming from S3.	Resolved in Release Rev: 4.0.0.27 (PV)
4802754	BSOD 0x9F may occurs during warm boot, cold boot or S4 stress test	Resolved in Release Rev: 4.0.0.27 (PV)
4802713	A specific WWAN device may re-enumerate slow during S3 stress test	Resolved in Release Rev: 4.0.0.27 (PV)
4636660	When multiple USB2.0 HUBs (connected together with USB devices plugged in behind the HUBs) is unplugged from the Root Hub Port, under certain conditions a delay may be seen for the USB devices to be removed from the device manager.	Resolved in Release Rev: 4.0.0.27 (PV)
4769361 (4769979)	Fixed issue where the system is in Sx, the USB 3.0 connection status bit may get overwritten during a physical device detach/reattach to the system.	Resolved in Release Rev: 4.0.0.23 (ENG)
4768878	Fixed issue where the xHCI controller premature wake from D3 may inadvertently wake the system from Sx.	Resolved in Release Rev: 4.0.0.23 (ENG)
4636313	A Bluetooth device may fails to connect to Bluetooth controller if the Bluetooth controller is turn off and on.	Resolved in Release Rev: 4.0.0.16 (Beta2)
4636626	BSOD 0x9F may occurs on Windows 32bit during reboot stress test if specific Bluetooth\WiFi combo device is connected.	Resolved in Release Rev: 4.0.0.16 (Beta2)
4636726	If Bluetooth device is disabled through the taskbar icon, it may take 10 seconds for Bluetooth device to get disabled.	Resolved in Release Rev: 4.0.0.16 (Beta2)
4994858	USB2.0 mouse may freezes in Windows login screen after resuming from S3 if an USB2.0 keyboard is connected to other USB port.	Resolved in Release Rev: 4.0.0.16 (Beta2)
4636579	Frame counter may get reset after Isochronous USB device is plugged/unplugged from the system.	Resolved in Release Rev: 4.0.0.16 (Beta2)

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5 *Known Issues*

Issue #	Description
	N/A

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