

## FAQ / Application Note

**Subject : How to install driver for South Bridge correctly.**

<b>FAQ Document No:</b> S12011	<b>Date:</b> 2012/07/17
<b>Model Name:</b> ECM-QB	<b>Rev.</b> A1
<b>Category:</b> <input type="checkbox"/> General <input type="checkbox"/> H/W <input checked="" type="checkbox"/> S/W <input type="checkbox"/> Others, <u>Driver</u>	

**Purpose :**  
 Since hardware doesn't support PCH EG20T Giga Bit Ether (GBE), so it will should a driver error in Windows XP/Win7. Here guide you to install driver correctly.

**ECM-QB doesn't support PCH EG20T Giga Bit Ether (GBE), please do uncheck GBE driver while you install driver for south bridge. Otherwise, you will see an exclamation mark of internet controller in Device manager.**

Latest driver version

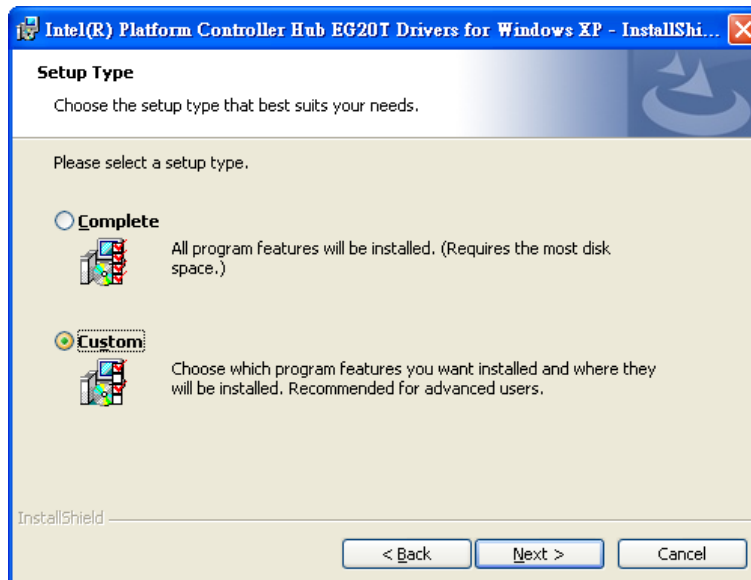
Windows XP: EG20T\_WinXP\_WePOS\_Package\_241 (Version 2.4.x.x)

Windows 7: EG20T\_Win7\_Wes7\_Package\_110" (Version 1.1.0.x)

Here show you how to disable driver in XP (32bit) and Win7(32bit) professional.

1, Per Windows XP professional 32bit,

Please disable GBE Driver before you install driver



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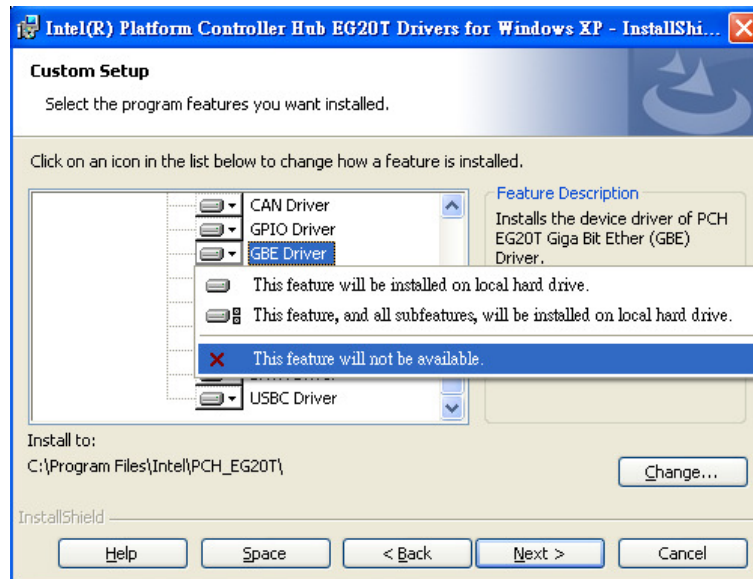
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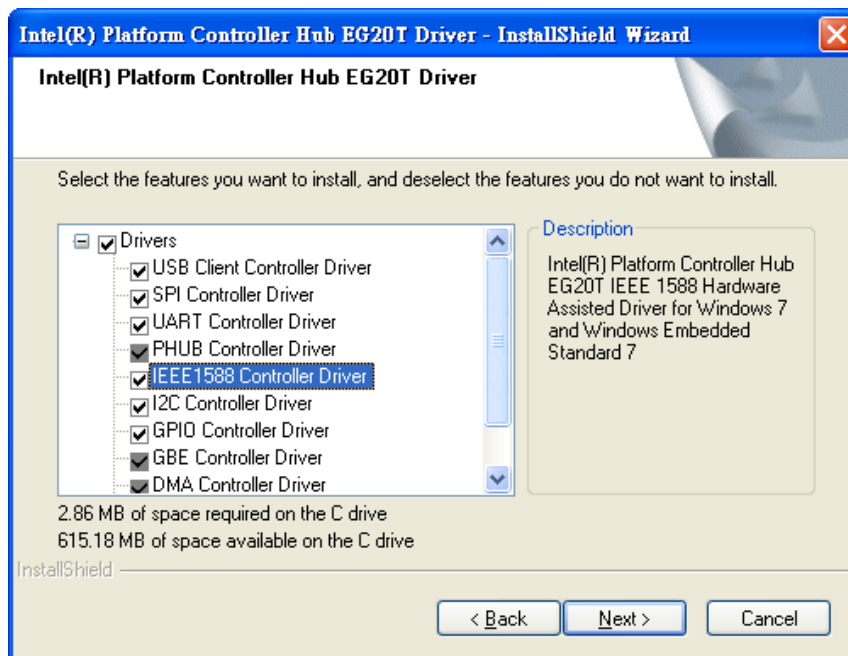
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2, Per Windows 7 Professional 32bit  
 When you see the page while driver installation.



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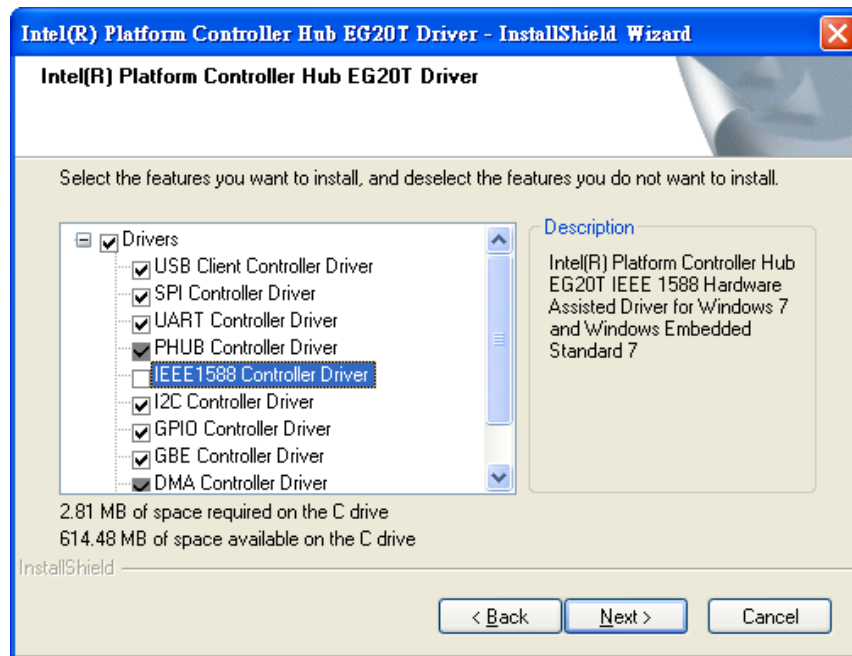
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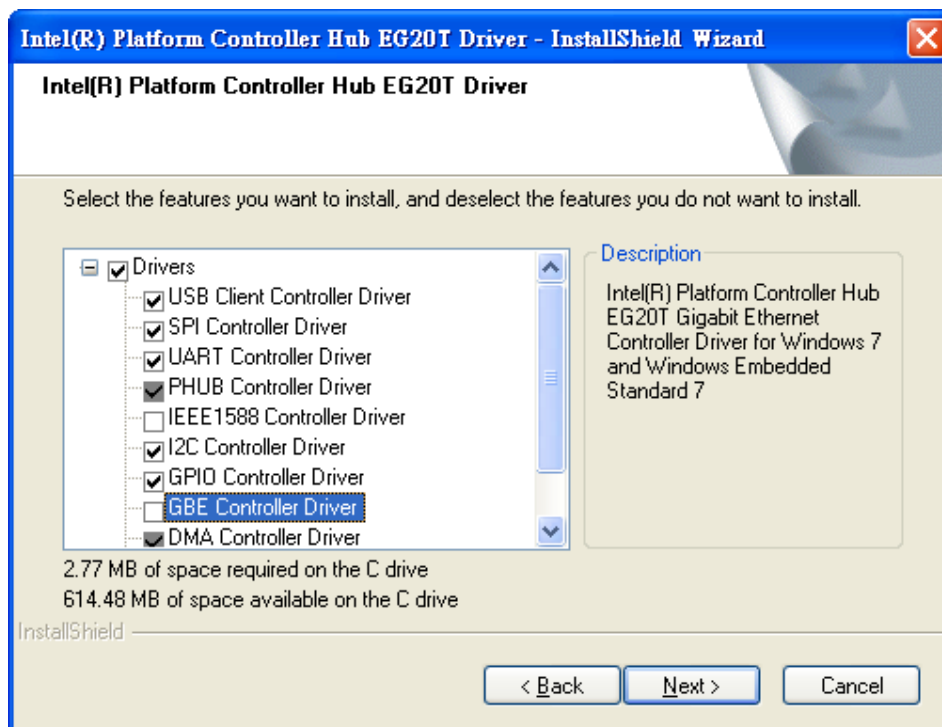
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Please uncheck "IEEE 1588 Controller Driver" first



Then uncheck GBE controller driver, then you can press "Next" to install driver



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