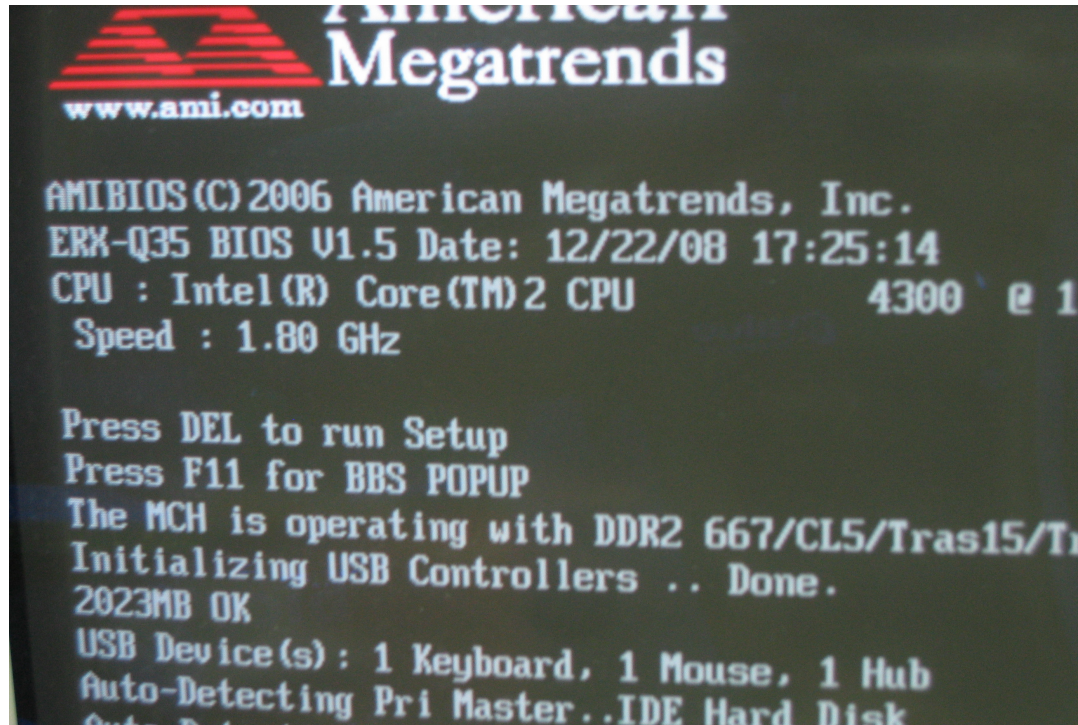


Subject :ERX-Q35 device manager shows Other Device → PCI serial Port with Exclamation Mark

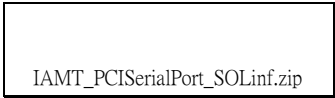
Document No:	Date: 2009/07/03
Model Name. ERX-Q35	AE : Joe.Chen
Purpose : Install Property driver for ERX-Q35 IAMT (Intel Active Management Technology) –SOL port.	

Environment: ERX-Q35 with BIOS version V1.5 Date 12/22/02



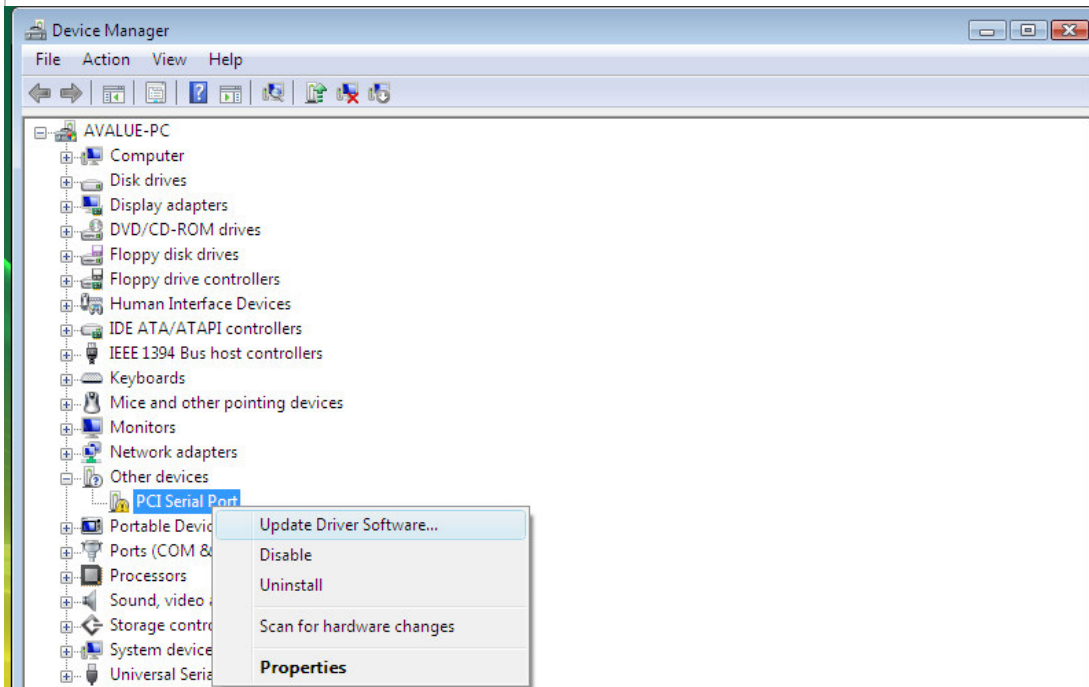
OS :Windows Vista 32bit SP1

Required Driver Package: IAMT_PCISerialPort_SOLinf.zip

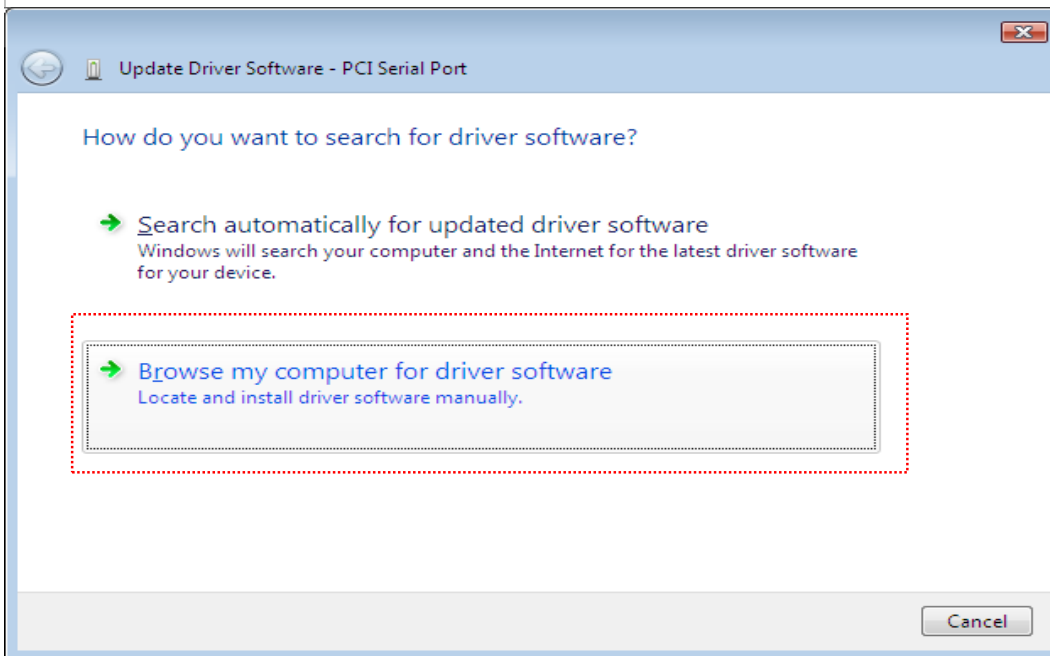


Procedure:

1. Find Other device → **“PCI serial Port”**
2. Right click this device and select **“Update Driver Software.”**



3. Select **“Browse My computer for device Software”**



Avalue Technology Inc.

www.avalue.com.tw
sales@avalue.com.tw
Tel:+886-2-82262345
Fax:+886-2-82262777

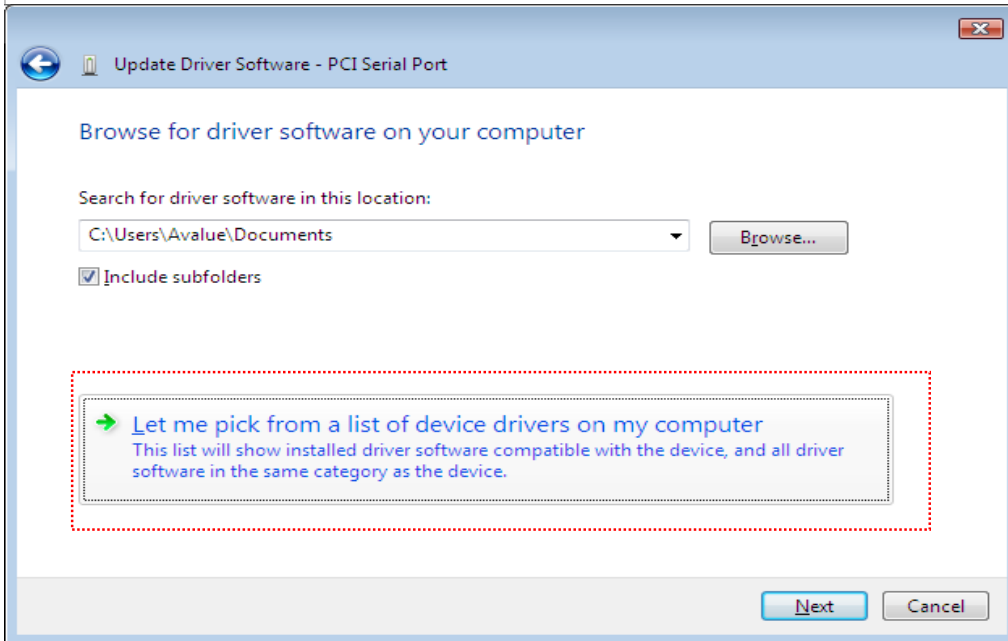
Avalue Europe
sales.europe@avalue.com.tw
Tel: +45-7025-0310
Fax: +45-4975-5026

Avalue USA
sales@avalue-usa.com
Tel: +1-732-578-0200
Fax: +1-732-578-0250

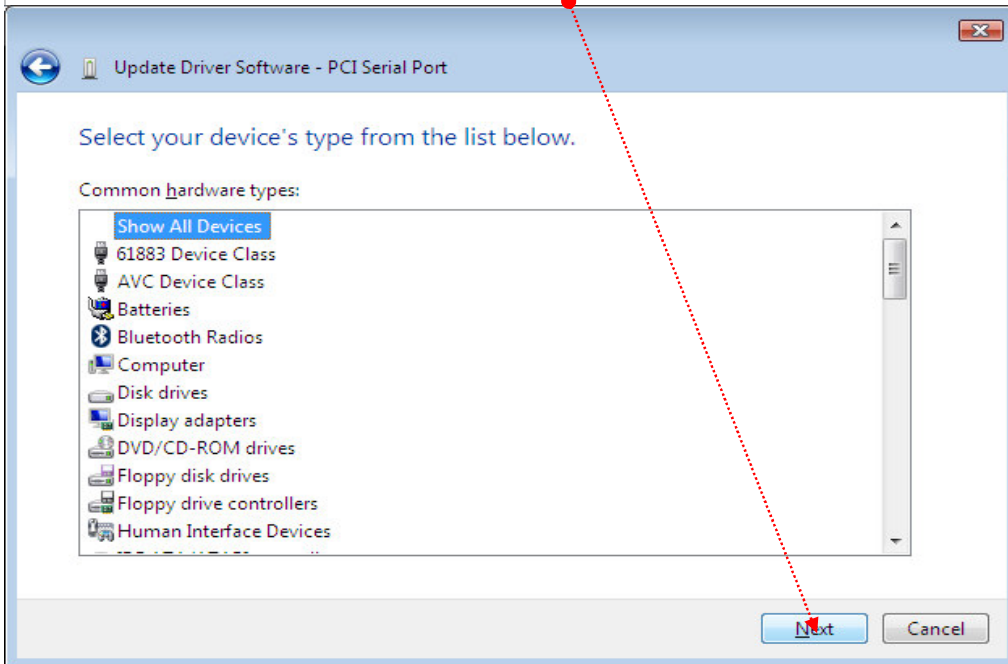
7F, 228, Lian-Cheng Road, Chung Ho City, Taipei, Taiwan R.O.C.
BCM Advanced Research
BCM5ales@bcmcom.com
Tel: +1-949-470-1888
Fax: +1-949-470-0971

Avalue China
sales.china@avalue.com.cn
Tel: +86-21-5426-3399
Fax: +86-21-6495-0370

4. Select **“Let me Pick from a list of device drivers on my Computer”**



5. Select **“Show All Device”** and click **“Next”**



Avalue Technology Inc.

www.avalue.com.tw
sales@avalue.com.tw
Tel:+886-2-82262345
Fax:+886-2-82262777

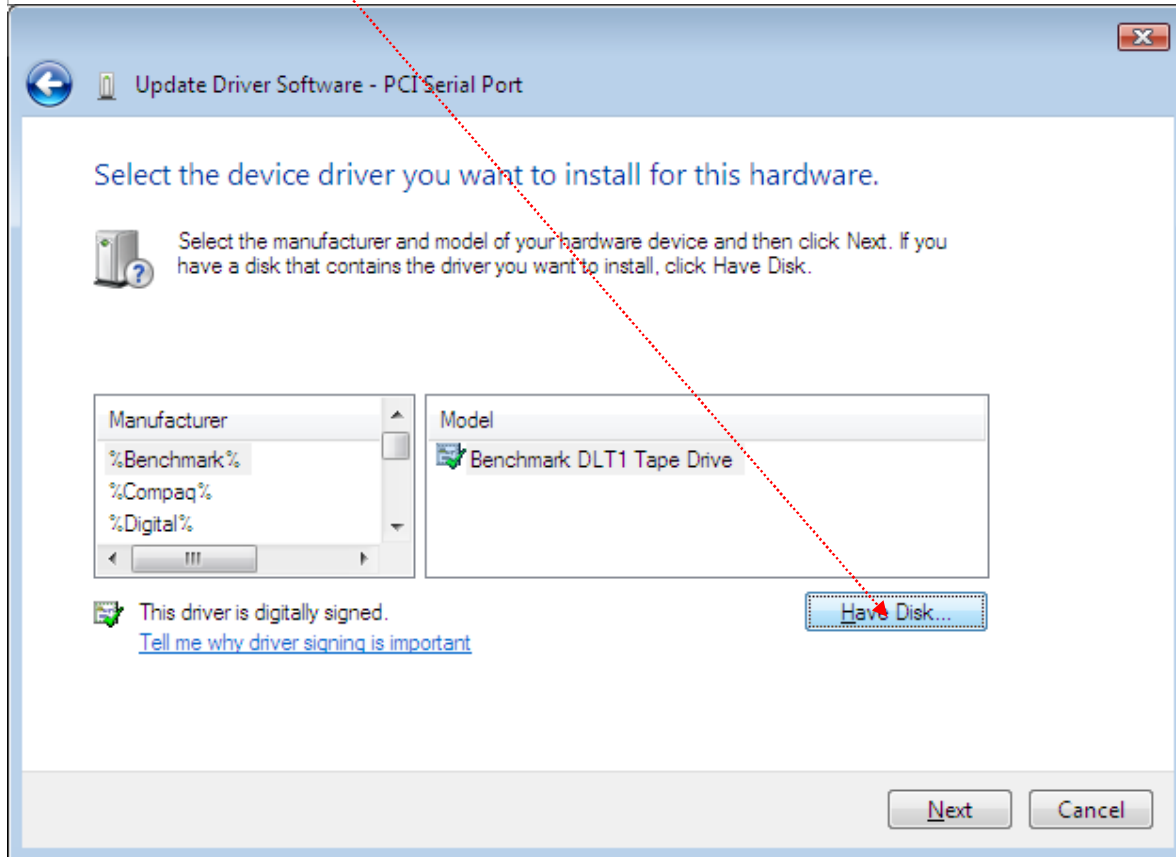
Avalue Europe
sales.europe@avalue.com.tw
Tel: +45-7025-0310
Fax: +45-4975-5026

Avalue USA
sales@avalue-usa.com
Tel: +1-732-578-0200
Fax: +1-732-578-0250

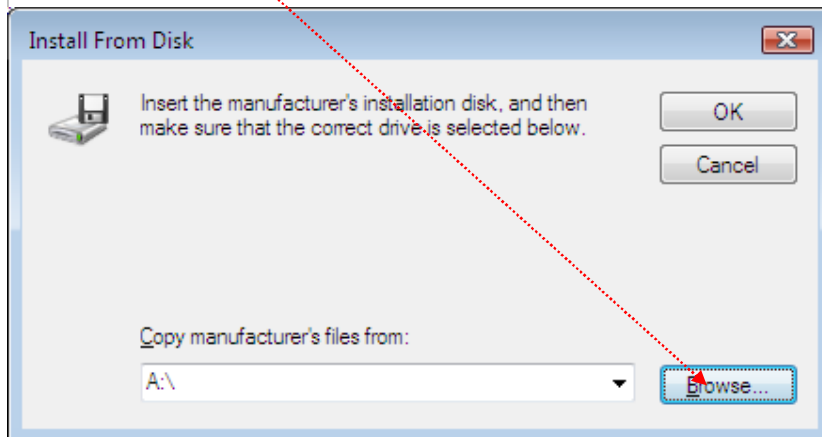
7F, 228, Lian-Cheng Road, Chung Ho City, Taipei, Taiwan R.O.C.
BCM Advanced Research
BCMSales@bcmcom.com
Tel: +1-949-470-1888
Fax: +1-949-470-0971

Avalue China
sales.china@avalue.com.cn
Tel: +86-21-5426-3399
Fax: +86-21-6495-0370

6. Click **“Have Disk”**



7. Click **“Browse”**



Avalue Technology Inc.

www.avalue.com.tw
sales@avalue.com.tw
Tel:+886-2-82262345
Fax:+886-2-82262777

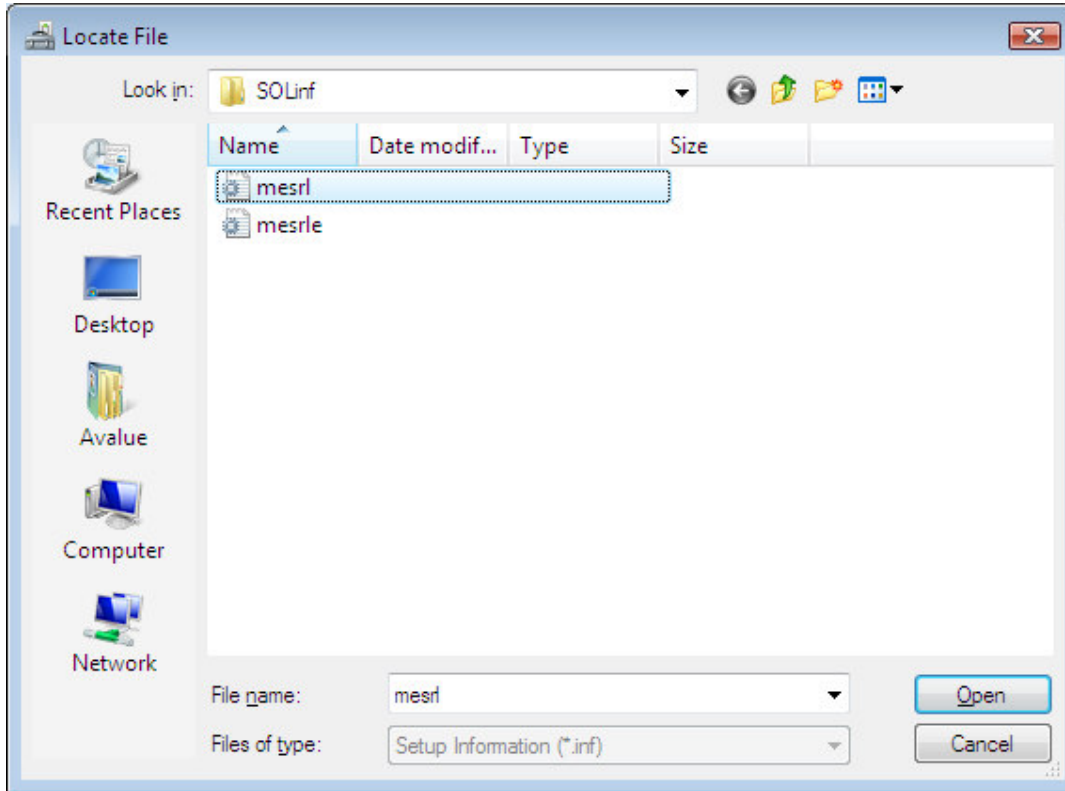
Avalue Europe
sales.europe@avalue.com.tw
Tel: +45-7025-0310
Fax: +45-4975-5026

Avalue USA
sales@avalue-usa.com
Tel: +1-732-578-0200
Fax: +1-732-578-0250

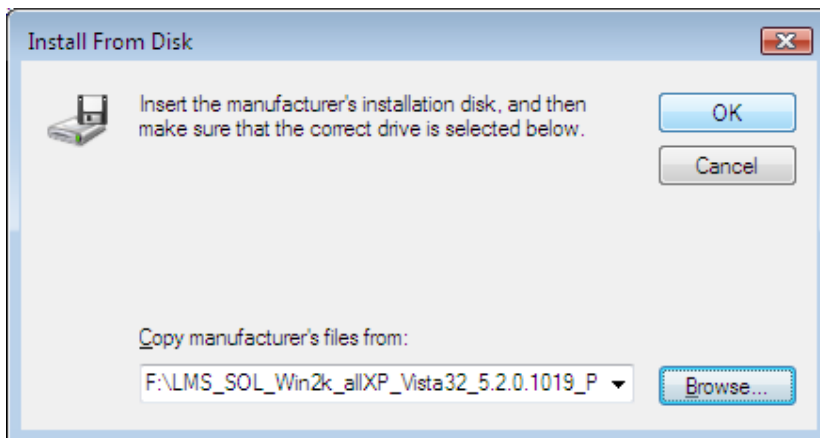
7F, 228, Lian-Cheng Road, Chung Ho City, Taipei, Taiwan R.O.C.
BCM Advanced Research
BCMSales@bcmcom.com
Tel: +1-949-470-1888
Fax: +1-949-470-0971

Avalue China
sales.china@avalue.com.cn
Tel: +86-21-5426-3399
Fax: +86-21-6495-0370

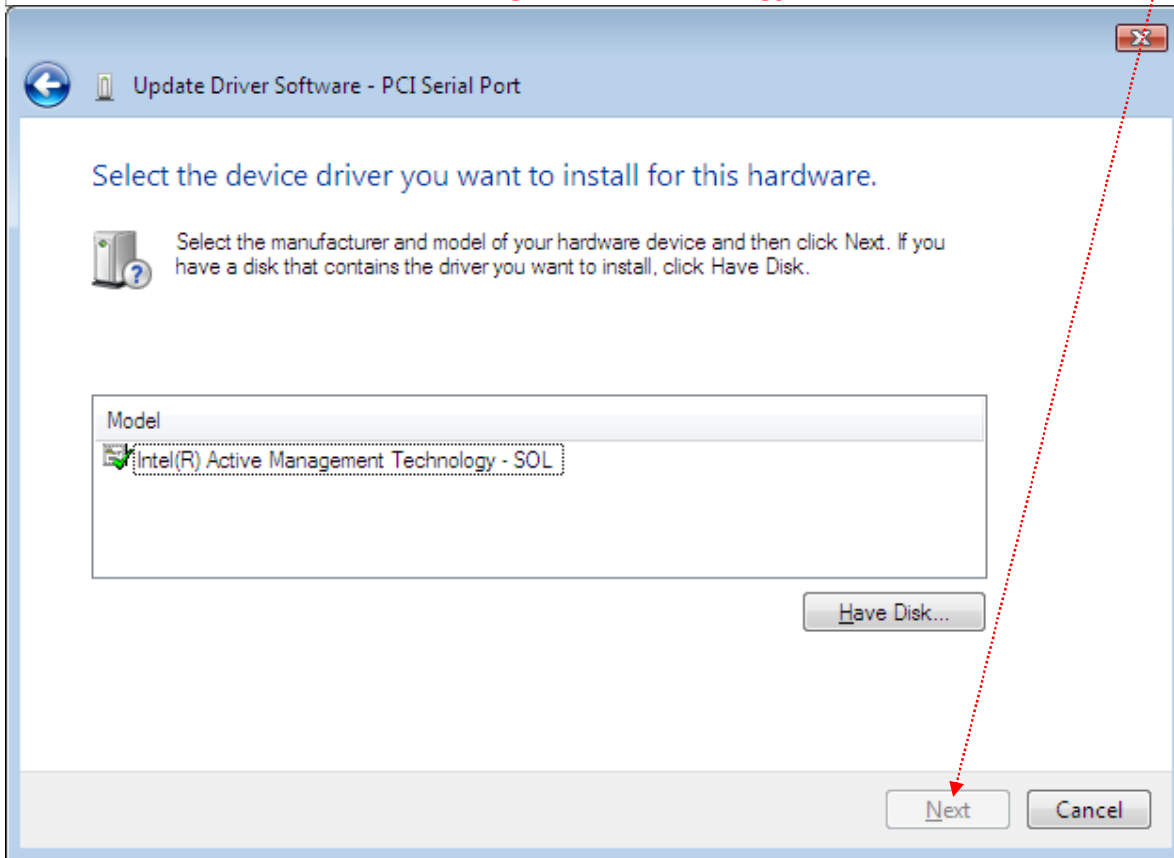
- Find the correct driver **"IAMT_PCISerialPort_SOLinf.zip"** and Unzip it to any folder. In this case put **Driver under folder**→ **SOLinf**.
- Select driver **"mersrl"** and click **"Open"**.



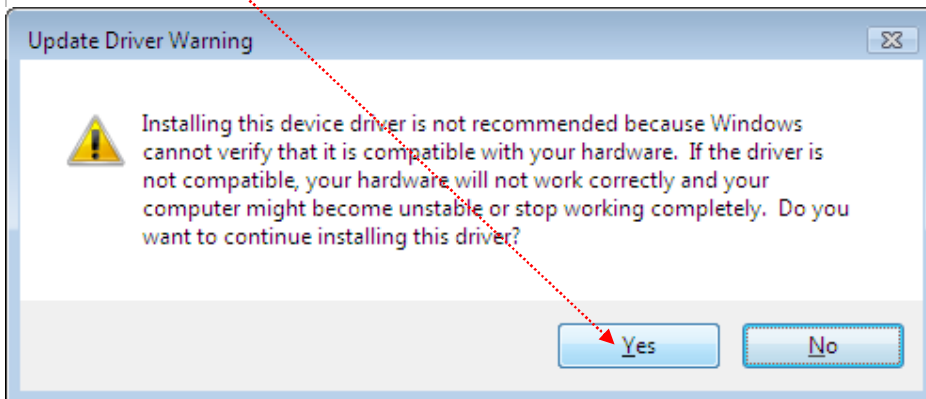
- Click **"OK"**



11. Select Model “ **Intel Active Management Technology – SQL** “. and click “**Next**” ●



12. Click “**Yes**” ●



Avalue Technology Inc.

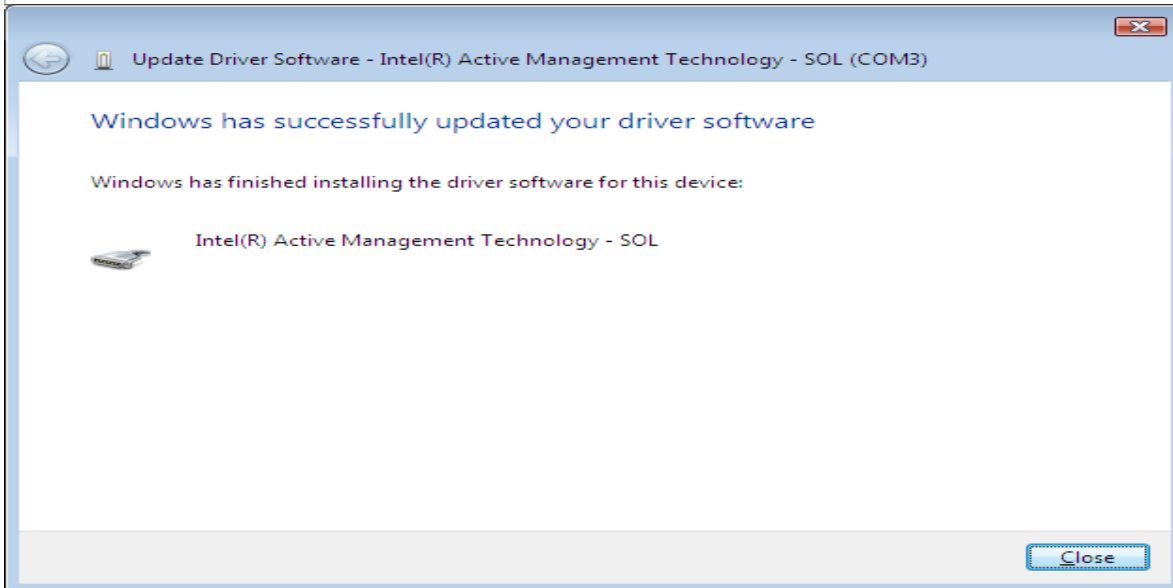
www.avalue.com.tw
sales@avalue.com.tw
Tel:+886-2-82262345
Fax:+886-2-82262777

Avalue Europe
sales.europe@avalue.com.tw
Tel: +45-7025-0310
Fax: +45-4975-5026

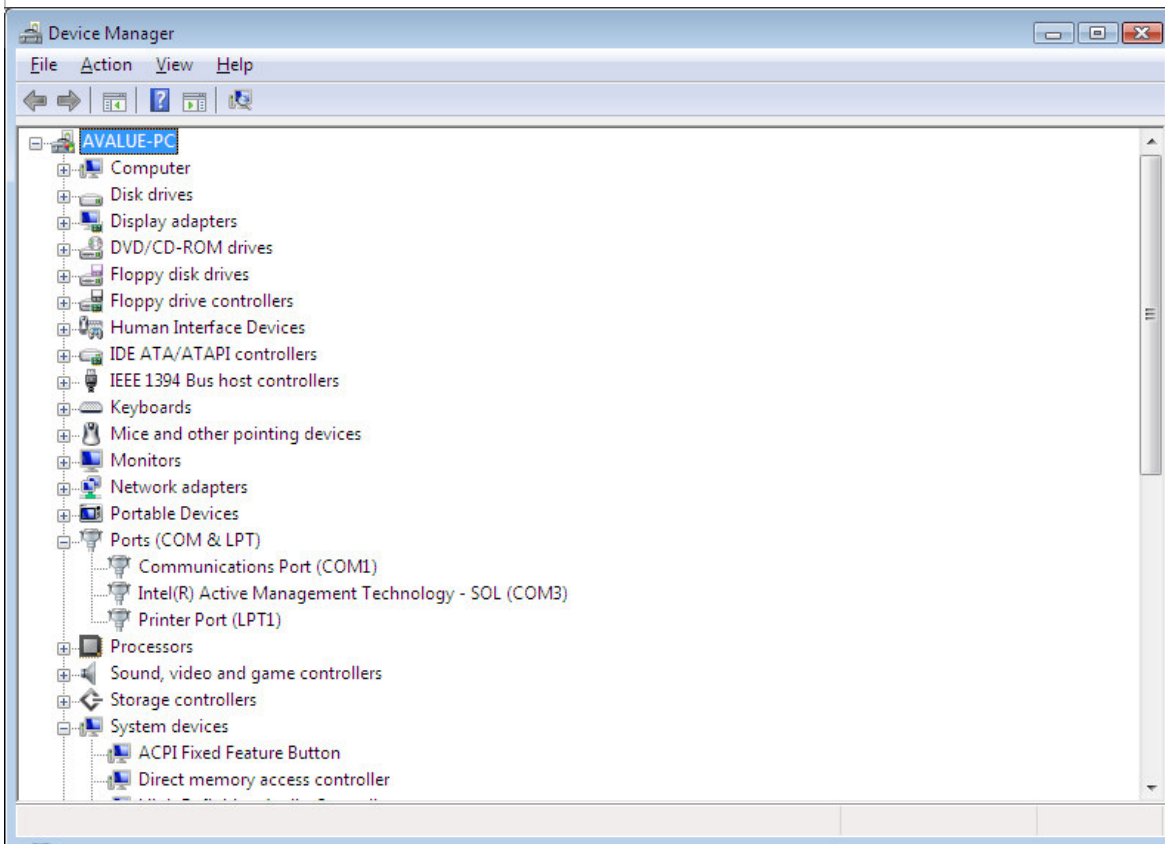
Avalue USA
sales@avalue-usa.com
Tel: +1-732-578-0200
Fax: +1-732-578-0250

7F, 228, Lian-Cheng Road, Chung Ho City, Taipei, Taiwan R.O.C.
BCM Advanced Research
BCMSales@bcmcom.com
Tel: +1-949-470-1888
Fax: +1-949-470-0971

Avalue China
sales.china@avalue.com.cn
Tel: +86-21-5426-3399
Fax: +86-21-6495-0370



13. Done.



Avalue Technology Inc.

www.avalue.com.tw
 sales@avalue.com.tw
 Tel:+886-2-82262345
 Fax:+886-2-82262777

Avalue Europe
 sales.europe@avalue.com.tw
 Tel: +45-7025-0310
 Fax: +45-4975-5026

Avalue USA
 sales@avalue-usa.com
 Tel: +1-732-578-0200
 Fax: +1-732-578-0250

7F, 228, Lian-Cheng Road, Chung Ho City, Taipei, Taiwan R.O.C.
 BCM Advanced Research
 BCM5Sales@bcmcom.com
 Tel: +1-949-470-1888
 Fax: +1-949-470-0971

Avalue China
 sales.china@avalue.com.cn
 Tel: +86-21-5426-3399
 Fax: +86-21-6495-0370