

Subject :ERX-Q35 device manager shows Other Device → PCI serial Port with Exclamation Mark					
Document No: Date: 2009/07/03					
Model Name. ERX-Q35	AE : Joe.Chen				
Purpose : Install Property driver for ERX-Q35 IAMT (Intel Active Management Technology) –SOL					

port.

Environment: ERX-Q35 with BIOS version V1.5 Date 12/22/02



OS :Windows Vista 32bit SP1

Required Driver Package: IAMT PCISerialPort SOLinf.zip

IAMT PCISerialPort SOLinf.zip

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Procedure:

- 1. Find Other device → "PCI serial Port"
- 2. Right click this device and select "Update Driver Software."

🚔 Device Manager		
File Action View Help	0	
	🔍   😭 🍢 🐔	
🗄 👰 Computer		
🕀 👝 Disk drives		
💮 📲 Display adapters		
🕀 🔐 DVD/CD-ROM dri	ves	
Floppy disk drives		
Floppy drive cont	rollers	
🗄 🥼 Human Interface	Devices	
IDE ATA/ATAPI co	ontrollers	
📄 🔮 IEEE 1394 Bus hos	t controllers	
E Keyboards		
· Mice and other po	pinting devices	
🔬 🖳 Monitors		
Network adapters		
Other devices		
PCI Serial Port		
Portable Devid	Update Driver Software	
Dorts (COM &	Disable	
Processors	Uninstall	
Storage contro	Scan for hardware changes	
⊕∎ System device ⊕∎ Universal Seria	Properties	

3. Select "Browse My computer for device Software"

			<b>×</b>			
🕝 🧕 Update Driver Soft	ware - PCI Serial Port					
How do you wan	t to search for driver soft	ware?				
→ Search auto Windows will se for your device.	matically for updated driv arch your computer and the Inte	ver software rnet for the latest driver software	e			
Browse my Locate and insta	computer for driver softw all driver software manually.	vare				
·						
			Cancel			
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4. Select "Let me Pick from a list of device drivers on my Computer"

$\bigcirc$	Update Driver Software - PCI Serial Port	
	Browse for driver software on your computer	
	Search for driver software in this location:	
	C:\Users\Avalue\Documents	
	Let me nick from a list of device drivers on my computer	
	This list will show installed driver software compatible with the device, and all driver software in the same category as the device.	
	<u>N</u> ext Can	cel

# 5. Select "Show All Device" and click "Next"



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6. Click "Have Disk" •

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~	<b>N</b>		<b></b>	
🌀 👖 Update Driver Software - P	CI Serial Port			
Select the device driver Select the manufacturer have a disk that contains	you want to ins and model of your hards the driver you want to	tall for this hardw ware device and then clic install, click Have Disk.	/are. k Next. If you	
		**************************************		
Manufacturer %Benchmark% %Compaq% %Digital%	Model	T1 Tape Drive		
This driver is digitally signed. <u>Tell me why driver signing is in</u>	mportant		Have Disk	
Click "Prowoo"			<u>N</u> ext Cancel	
			1	
Install From Disk		×		
Insert the manufacturer's inst make sure that the correct dr	allation disk, and then ve.is selected below.	OK Cancel		
Copy manufacturer's files from	1:	No. And State of Stat		
A:\		Bowse		
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- Find the correct driver "IAMT\_PCISerialPort\_SOLinf.zip" and Unzip it to any folder. In this case put Driver under folder SOLinf.
- 9. Select driver "mersrl" and click "Open".

Look <u>i</u> r	n: 🚺 SOLinf	30Linf			- Ø Ø №		
œ	Name	Date modif	Туре	Size			
2	e mesrl	mesrl					
Recent Places	🚺 mesrle						
Desktop							
1							
Avalue							
(10.0000000)							
Computer							
Computer							
Computer Network							

10. Click "OK"





<ol> <li>Select Model "Intel Active Management Technology – SQL ". and click "Next"</li> </ol>
G Update Driver Software - PCI Serial Port
Select the device driver you want to install for this hardware.
Select the manufacturer and model of your hardware device and then click Next. If you have a disk that contains the driver you want to install, click Have Disk.
Model
Intel(R) Active Management Technology - SOL
Have Disk
Next Cancel
12 Click "Yes" •



### 



Windows has successfully updated your driver software

Windows has finished installing the driver software for this device:

Intel(R) Active Management Technology - SOL

# 13. Done.

PLATE A

🚔 Device Manager	
<u>File Action View H</u> elp	
	- Î
ti S DVD/CD-RDM driver	
Bines Hoppy disk drives controllers	
	E
in the IEEE 1304 Bus bott controller	
the Mice and other pointing devices	
A Network adapters	
Communications Port (COM1)	
Intel(R) Active Management Technology - SQL (COM3)	
Printer Port (IPT1)	
Processors	
R Sound, video and game controllers	
E Storage controllers	
System devices	
ACPI Fixed Feature Button	
Direct memory access controller	

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Close

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